Strategic Plan 2024-28: Measures 2024–25

Key Performance Indicator	Measure/s
Deliver well-designed housing solutions through planning and building	
Number of new social housing homes	Number of new social housing dwellings delivered
Average wait time for government managed social rental housing for clients in very high or high need	Average wait time to allocation for assistance (months) with government-owned and managed social rental housing for clients in very high or high need
Percentage of successful QBuild apprentice completions	Percentage of successful QBuild apprentice completions
Support Queenslanders to achieve improved housing outcomes	
Proportion of new households assisted to access the private rental market	Proportion of total new households assisted to access rental accommodation who moved into the private rental market
Number of people assisted by specialist homelessness services	Number of people assisted by specialist homelessness services
First Nations peoples access to housing and homelessness services	A specific measure that aligns to the KPI will be determined as part of *Our Place: A First Nations Housing and Homelessness Action Plan 2024-27*
Strengthen resilience where people want to live, work and play	
Satisfaction of local governments with department's services	Level of satisfaction of local governments (Mayors and CEOs) with the effectiveness, timeliness and quality of advice, services and support provided by the department
Satisfaction with accessibility and transparency of the requirements of the planning system	Level of stakeholder satisfaction with accessibility and transparency of the requirements of the planning system
Percentage of government-owned employee housing in an acceptable condition	Percentage of government-owned employee housing with an acceptable facility condition index rating
Integrate our business and empower our people	
Working for Queensland survey results	Social Support: Workgroup respect and psychological safety
	Continuous improvement
	First Nations responses: My colleagues actively embed the perspectives of Aboriginal and Torres Strait Islander peoples in their work
Equity and diversity data	First Nations
	Women in leadership
	People who speak a language other than English at home
	People with disability