Manufactured homes Form 16



Residential Park Comparison Document

Manufactured Homes (Residential Parks) Act 2003

This form is effective from 20 February 2025

Important

About this document

The Residential Park Comparison Document assists prospective manufactured home owners compare residential parks by providing general information about a park and their facilities and services, including the costs of moving into, living in and leaving the residential park. It is not intended to provide information about individual manufactured homes within a park. It doesn't form advice or guidance, and any prospective home owner is encouraged to seek independent financial and legal advice.

Key things to know about residential parks

Manufactured homes in residential parks are a form of housing where manufactured home owners own their dwelling and position them on sites in a residential park owned by a park owner. Home owners enter into a site agreement with the park owner for the use of the land and communal facilities, services and amenities and pay the park owner site rent.

Buying a manufactured home is a significant commitment, and when you enter into a site agreement you are agreeing to continue paying site rent for as long as you own the home, or until you remove the home from the site in the park.

In a residential park, site rents can increase at regular intervals based on the terms of your site agreement and subject to legislation on site rent increases in the *Manufactured Homes (Residential Parks) Act 2003.*

You should carefully consider whether you can afford the ongoing expenses of living in the residential park, and how this will increase over time. You are strongly encouraged to seek independent financial and legal advice from an experienced Queensland lawyer about your rights, options and obligations as a manufactured home owner before buying a manufactured home in a residential park and entering into a site agreement.

For more information about residential parks and the *Manufactured Homes* (Residential Parks) Act 2003, please see https://www.qld.gov.au/housing/buying-owning-home/housing-options-in-retirement/manufactured-homes/about-manufactured-homes.

The information in this Residential Park Comparison Document is correct as at
Park owner signature Date
Residential park details
Park name
Phone
Park address
Suburb State Postcode
Website Number of current manufactured home sites
Park contains: ☐ only manufactured homes ☐ multiple dwelling types (see section 15)
Total number of sites (including other dwelling types) currently in park

Development status: ☐ Completed ☐ Under development (see section 16 for details)	
•	
	anned in the next 5 years: ☐ Yes ☐No (see section 16 for details)
Year Residential Pa	ark began operating
Part 1 – Site rei	nt and other costs
1 Site rent for new site agreements *(GST exclusive) Declaration of what site rent will be for new home owners.	Site rent* (or range of site rent) payable by new owners This applies to site agreements entered from
2 Site rent increases The proposed basis	How does site rent increase for new home owners in the residential park? Basis
for how site rent can be increased under a site agreement for the site.	General increase day
3 Mandatory costs or fees not included in site rent (GST inclusive) Note: Does not include sales commissions where the park owner resells homes.	Are home owners in the park required to pay any additional costs or fees which are not included in site rent? □ Yes (provide details below) □ No Total costs / fees: \$ Details of costs / fees and when payable:

Part 2 – Utilities	s and services
4 Electricity	Service Charge/s (individually measured and/or metered)
	☐ Included in site rent ☐ Not included in Site Rent
	☐ Other (specify)
	Usage Charge/s (individually measured and/or metered)
	☐ Included in site rent ☐ Not included in Site Rent
	☐ Other (specify)
	Does the park contain an embedded network for the supply of any electricity in the residential park?
	☐ Yes ☐ No
	For more information about embedded networks see:
	https://www.aer.gov.au/consumers/understanding-energy/embedded-networks-customers
	Can solar panels be installed on manufactured homes?
	☐ Yes ☐ No
	Are there any known conditions/restrictions on the installation or use of solar panels in the residential park?
	☐ Yes ☐ No
	If yes, specify
5 Water	Service Charge/s (individually measured and/or metered)
	☐ Included in site rent ☐ Not included in Site Rent
	☐ Other (specify)
	Usage Charge/s (individually measured and/or metered)
	☐ Included in site rent ☐ Not included in Site Rent
	☐ Other (specify)

6 Sewage	Service Charge/s
	☐ Included in site rent ☐ Not included in Site Rent
	☐ Other (specify)
	Usage Charge/s
	☐ Included in site rent ☐ Not included in Site Rent
	☐ Other (specify)
7 Gas	Service Charge/s (individually measured and/or metered)
	☐ Included in site rent ☐ Not included in Site Rent
	☐ Other (specify)
	Usage Charge/s (individually measured and/or metered)
	☐ Included in site rent ☐ Not included in Site Rent
	☐ Other (specify)
8 Telephone	☐ Included in site rent ☐ Available but not included in site rent
	☐ Not available ☐ Other (specify)
9 Internet	☐ Included in site rent ☐ Available but not included in site rent
	☐ Not available ☐ Other (specify)
10 Other utilities and services	Details of other services or utilities (for example, food services, gardening services, personal care services, transportation services) including whether provision of these services by the Park Owner is included in site rent

11 Park Manager and staff	Is an on-site manager (or representative) available to home owners? ☐ Yes ☐ No
	Details of on-site availability:
Please provide details about the availability of park management.	
- Farming and a second	
	Does the on-site manager live on-site or work on-site?
	☐ Lives on-site ☐ Works on-site ☐ Not applicable
	Does the park have an after-hours emergency contact?
	☐ Yes ☐ No
	After-hours emergency contact details
	Do any other staff work in the residential park?
	□ Yes □ No
	If yes, provide details (e.g. First Aid Officer, Security, Grounds person etc).

Part 3 - Facilities and amenities 12 Communal/shared facilities Please provide details about the facilities currently available in the park, including any additional costs for the use of these facilities. (NOTE: Under section 14 (a) (iii) of the Act, a home-owner has non-exclusive use of the park's common areas and communal facilities). ☐ Activities, workshops or games room/s Cost: Included in site rent ☐ Additional fee (specify) Available to: Home owners Guests / Visitors Public \square BBQ area outdoors Details..... Cost: ☐ Included in site rent ☐ Additional fee (specify) Available to: Home owners Guests / Visitors Public ☐ Bowling green ☐ Indoor ☐ Outdoor Cost: Included in site rent Additional fee (specify) Available to: Home owners Guests / Visitors Public ☐ Club House Cost: Included in site rent ☐ Additional fee (specify) Available to: Home owners Guests / Visitors Public

☐ Communal open space
Details
Cost: Included in site rent Additional fee (specify)
Available to: Home owners Guests / Visitors Public
☐ Gym Details
Cost: ☐ Included in site rent ☐ Additional fee (specify)
Available to: Home owners Guests / Visitors Public
☐ Library Details
Cost: ☐ Included in site rent ☐ Additional fee (specify)
Available to: Home owners Guests / Visitors Public
☐ Restaurant / Cafe Details
Cost: Included in site rent Additional fee (specify)
Available to: Home owners Guests / Visitors Public
□ Shops
Details
Cost: ☐ Included in site rent ☐ Additional fee (specify)
Available to: Home owners Guests / Visitors Public

☐ Park bus or other park-supplied transport options
Details (conditions for use)
Cost: Included in site rent Additional fee (specify)
Frequency:
Available to: Home owners Guests / Visitors Public
☐ Swimming pool
☐Indoor ☐ Outdoor ☐ Heated ☐ Not heated
Size:
Details
Cost: ☐ Included in site rent ☐ Additional fee (specify)
Available to: Home owners Guests / Visitors Public
☐ Tennis court / Pickleball
Details
Details
Details Cost: Included in site rent Additional fee (specify)
Details
Details Cost: Included in site rent Additional fee (specify)
Details Cost:
Details
Details
Details Cost: Included in site rent Additional fee (specify) Available to: Home owners Guests / Visitors Public Changing rooms and showers at sports facilities Details
Details Cost:
Details
Details
Details

☐ Other facilities and amenities (specify below, including availability and cost)	
13 Parking	Do home owners have personal parking space/s on their site?
Please provide details of parking available to home owners and their	☐ Yes ☐ No ☐ Varies by site
guests.	Are there any restrictions on home owners parking on or adjacent to their site (e.g. on their driveway)? If so, please provide details:
	Is there additional parking available for home owner use in the park?
	☐ Yes ☐ No
	If yes, specify number of spaces and any conditions
	Is there additional parking available for visitor use?
	☐ Yes ☐ No
	If yes, specify number of spaces
	Is there parking available for large vehicles such as trailers, motorhomes, caravans, boats or other recreational vehicles?
	☐ Yes ☐ No
	If yes, specify number of spaces and any conditions
	Are there any fees in addition to site rent applicable to the use of parking spaces for large vehicles such as trailers, motorhomes, caravans, boats or other recreational vehicles?
	☐ Yes ☐ No
	If yes, provide details

14 Security and safety	Does the residential park have any of the following security and safety features?
Note: Park Owners are required to maintain and implement an	☐ Security cameras ☐ Key fob/pin code operated Security gates
emergency plan for the residential park.	☐ Emergency phones ☐ Defibrillator(s)
Additional features listed at park owners discretion. This list may not be exhaustive. Please enquire with park owner for more details.	Provide details of any other notable security or safety features of the park?
15 Accessibility features	Does the residential park have any of the following accessibility features in the common areas of the residential park?
Please provide details of features in the park to assist home owners	☐ Ramps
with mobility or other issues.	□ Lifts
Details are provided for	☐ Wheelchair-accessible toilets
comparative information only. Home	☐ Extra-wide doors
owners with specific accessibility requirements should	☐ Wheelchair-accessibility to Letterboxes
contact the park owner to ensure the park can meet their needs.	☐ Wheelchair-accessibility to Residential Park Office
	What parts of the park have these features?

Part 4 - Miscell	aneous
16 Other dwellings	Does the park contain dwellings other than manufactured homes (i.e., is a mixed-use park)?
awomingo	☐ Yes ☐ No
	If yes, provide details, for example caravans, holiday rental cabins, residential premises (including manufactured homes) under residential tenancy agreements)
17 Development	Has development of the park been completed?
Indications of future	☐ Yes ☐ No
plans may be subject to change. For more information contact the park owner.	If no, provide details of how many sites, including manufactured home sites and other dwellings will be available when planned development is completed and the anticipated date for completion?
	If no, provide details of any services, amenities or facilities that will become available when development is complete, including when these will be available
18 Home owners	Does the park have a home owners' committee?
committee	☐ Yes ☐ No
19 Letting the home	Do site agreements in the residential park permit home owners to let their home to another person?
	☐ Yes ☐ No
	If yes, detail any restriction on letting:

20 Temporary stays	requirements on people temporarily staying in the residential park? (For example, house sitters, pet sitters or family members temporarily staying at the home)? Yes No If yes, detail any limitations or requirements?
21 Insurance Please provide details about any insurance	Are the communal facilities and land in the residential park insured? Yes No
taken out over the park land and/or facilities	What is covered by the insurance?
	☐ Flood ☐ Storm ☐ Fire ☐ Public liability
	Note: home owners will generally be responsible for insuring their own property in the park.
	Are home owners required to insure their manufactured home?
	Yes No
	If yes, provide details:

Part 5 – Park Rules	
22 Pets	Are there any restrictions on pets in the park?
	☐ Yes ☐ No
	If yes, provide details:
23 Park rules	Please provide a list of the park rules (may be provided as an attachment)

Part 6 – Park details and operations	
24 Park owner details	□ Individual owner/s
	TitleFull name
	TitleFull name
	TitleFull name
	□ Corporate owner
	Full company / corporation name
	Australian Company Number (ACN)
	Australian Business Number (ABN)
	Business address
	Suburb State Post code
	Phone number
	Email address
25 Park contact	Contact name
Please provide contact details for the residential park for	Park phone
	Park email
information and enquiries if different from above.	

Further Information

If you would like more information, contact the Department of Housing and Public Works on 13 QGOV (13 74 68) or visit our website at

www.hpw.qld.gov.au

Regulatory Services (Department of Housing and Public Works)

Regulatory Services administers the Manufactured Homes (Residential Parks) Act 2003. This includes investigating breaches of the Act.

Department of Housing and Public Works GPO Box 690. Brisbane. QLD 4001

Phone: 07 3013 2666

Email: regulatoryservices@housing.qld.gov.au, au
Website: www.housing.qld.gov.au/housing

Queensland Retirement Village and Park Advice Service (QRVPAS)

Specialist service providing free information and legal assistance to home owners and prospective home owners in residential parks in Queensland.

Caxton Legal Centre Inc Level 23, 179 Turbot Street

Brisbane Qld 4000 Phone: 07 3214 6333

Email: qrvpas@caxton.org.au
Website: www.caxton.org.au

The Queensland Manufactured Home Owners Association Inc (QMHOA)

Is a peak body representing owners of manufactured homes in Queensland.

They provide information and assistance to home owners and prospective home owners in relation to their rights and responsibilities under the *Manufactured Homes (Residential Parks) Act 2003.*

Phone: 07 3040 2344

Website: www.qmhoa.org.au

Seniors Legal and Support Service

Provides free legal and support services for seniors concerned about elder abuse, mistreatment or financial exploitation.

Caxton Legal Centre Inc Level 23, 179 Turbot Street

Brisbane Qld 4000 Phone: 07 3214 6333 Email: slass@caxton.org.au

Website: www.caxton.org.au/sails slass

Queensland Civil and Administrative Tribunal (QCAT)

This independent decision-making body helps resolve disputes and reviews administrative decisions by government.

GPO Box 1639, Brisbane, QLD 4001

Phone: 1300 753 228

Email: enquiries@qcat.qld.gov.au Website: www.qcat.qld.gov.au

Queensland Law Society

Find a solicitor Law Society House

179 Ann Street, Brisbane, QLD 4000

Phone: 1300 367 757 Email: <u>info@qls.com.au</u> Website: <u>www.qls.com.au</u>

Department of Justice and Attorney-General

Dispute Resolution Centres provide a free, confidential and impartial

mediation service to the community.

Phone: 07 3006 2518 Toll free: 1800 017 288

Website: www.justice.qld.gov.au