

Application for registration of a residential service

Residential Services (Accreditation) Act 2002

This form is effective from 28 November 2024

ABN: 86 504 771 740

OFFICE USE ONLY

Date received

Application number

Lodgement details

Lodgement unit number

Amount allocated

\$

Total amount

\$

Instructions

This form needs to be completed to apply to register a residential service, as required under Section 10 of the *Residential Services (Accreditation) Act 2002* (the Act).

Please note:

- The Notes accompanying this form should be read before completing this form
- Use BLOCK letters
- Attach extra pages if necessary
- All dates should be DD/MM/YYYY
- If you require further information regarding this form, please contact Regulatory Services on 07 3013 2666 or call 13 QGOV (13 74 68) for after hours enquiries.

Privacy statement—Please read

The Department of Housing and Public Works is collecting your personal information in accordance with the *Residential Services (Accreditation) Act 2002* in order to process your application. Your personal information will be provided to the public upon request through the Register of Residential Services or may be disclosed to the Residential Tenancies Authority, the Office of the Public Guardian, the Department of Justice and Attorney General or to other Federal, State and Local government agencies in the performance of a function of, the *Residential Services (Accreditation) Act 2002* or as required or permitted by law. Your personal information will also be used for the purpose of publishing contact details (phone number and email address) on the Find Registered Accommodation website so that members of the public can obtain additional information regarding accommodation and optional services available. Limited personal information may be used for related research, policy or planning functions. Your personal information will be handled in accordance with the *Information Privacy Act 2009*.

Fee

Fees are applicable for this registration. Refer to Notes for current fees. Goods and Services tax (GST) is not payable on the application fees.

Part 1—Service provider details—individual or partnership (to be completed by each individual applicant)

Individual service provider details

Please complete if applying for registration of a residential service as an individual or member of a partnership

See Notes for instructions on completing this part

Preferred title Mr Mrs Ms Miss Other (specify)

Last name

First Name

Have you been known by any other name?

No Yes—Please provide other name below

Other name(s)

Residential address

Address


Suburb State Postcode

Postal address

Postal address

Suburb State Postcode

Part 1—Service provider details—individual or partnership continued

<p>Place of birth and date of birth</p>	<p>Place of birth (town, state and country) _____</p> <p>_____ Date of birth _____ DD / MM / YYYY</p> <p>(Please supply a certified copy of your birth certificate, birth extract, passport or driver licence.) See notes for details on who can certify documents.</p>
<p>Contact details</p>	<p>Phone (business) _____ Mobile _____</p> <p>Email _____</p> <p>Preferred contact method Phone Mobile Email Mail</p>
<p>Suitability</p> <p>Disclosure of previous convictions does not automatically disqualify you from being involved in the operation of a residential service.</p> <p>However, ongoing failure to disclose convictions may result in service registration being cancelled.</p> <p>A criminal history check will need to be conducted for each individual listed on this form.</p> <p>Sign here </p>	<p>Do you have any convictions less than five years old?</p> <p> No Yes—Please attach details</p> <p>Do you have any convictions greater than five years old where the sentence imposed was 30 months imprisonment or greater?</p> <p> No Yes—Please attach details</p> <p>Have you ever been bankrupt or had your estate assigned for the benefit of your creditors?</p> <p> No Yes—Please attach details</p> <p>Have you ever had an application refused or cancelled under the <i>Residential Services (Accreditation) Act 2002</i> or similar Act of any state, territory or country?</p> <p> No Yes—Please attach details</p> <p>I have checked the answers I have given in this part and state that they, and the additional documents provided, are true and correct in every detail.</p> <p>Signature _____ Date _____ DD / MM / YYYY</p>

Part 2—Service provider details—Corporation

<p>Please complete if applying for registration of a residential service as a corporation.</p>	<p>ACN (Australian Company Number) _____ and/or</p> <p>Full name of corporation _____</p>
<p>Corporate registered office address</p> <p>Note: a post office box address is not acceptable.</p>	<p>Address _____</p> <p>Suburb _____ State _____ Postcode _____</p>


Part 2—Service provider details—Corporation continued

<p>Nominated director Director nominated as main contact</p>	<p>Preferred title Mr Mrs Ms Miss Other (specify)</p> <p>Last name</p> <p>First name</p> <p>Position held in the corporation</p> <p>Residential address</p> <p>Suburb State Postcode</p> <p>Phone (business) Mobile</p> <p>Email</p> <p>Preferred contact method Phone Mobile Email Mail</p>
<p>Suitability</p>	<p>Has the company executed a deed of company arrangement under the <i>Corporations Act 2001</i> (Cth) that has not yet terminated?</p> <p> No Yes—Please attach details</p> <p>Is the company subject to a winding up (whether voluntarily or under a court order under the <i>Corporations Act 2001</i> (Cth))?</p> <p> No Yes—Please attach details</p> <p>Has the company been the subject of an appointment of an administrator, liquidator, receiver or receiver and manager under the <i>Corporations Act 2001</i> (Cth)?</p> <p> No Yes—Please attach details</p> <p>Has the company ever had an application refused or cancelled under the <i>Residential Services (Accreditation) Act 2002</i> or similar Act of any state, territory or country.</p> <p> No Yes—Please attach details</p>

Part 3—Associate details (to be completed by each Associate)

<p>Associate details Please copy and complete for each associate.</p> <p>Please refer to the Notes for the definition of 'Associate'.</p>	<p>Preferred title Mr Mrs Ms Miss Other (specify)</p> <p>Last name</p> <p>First name</p> <p>Have you been known by any other name?</p> <p> No Yes—Please provide other name below</p> <p>Other name(s)</p> <p>Are you, or have you been registered as a service provider and or associate for any other residential services in Queensland or interstate?</p> <p> No Yes—Please provide other name below</p> <p>.....</p>
<p>Residential address of associate</p>	<p>Address</p> <p>Suburb State Postcode</p>

Part 3—Associate details continued

<p>Postal address Enter 'as above' if the same as residential address of associate</p>	<p>Address</p> <p>Suburb State Postcode</p>
<p>Place of birth and date of birth of associate</p>	<p>Place of birth (town, state and country)</p> <p>..... Date of birth DD / MM / YYYY</p> <p>(Please supply a certified copy of your birth certificate, birth extract, passport or driver licence.) See notes for details on who can certify documents.</p>
<p>Suitability Disclosure of previous convictions does not automatically disqualify you from being involved in the operation of a residential service. However, ongoing failure to disclose convictions may result in service accreditation being cancelled. A criminal history check will need to be conducted for each individual listed on this form.</p> <p>Sign here </p>	<p>Do you have any convictions less than five years old? No Yes—Please attach details</p> <p>Do you have any convictions greater than five years old where the sentence imposed was 30 months imprisonment or greater? No Yes—Please attach details</p> <p>Have you ever been bankrupt or taken advantage of a law about bankrupt or insolvent debtors (as a debtor)? No Yes—Please attach details</p> <p>Have you ever had an application refused or cancelled under the <i>Residential Services (Accreditation) Act 2002</i> or similar Act of any state, territory or country? No Yes—Please attach details</p> <p>I have checked the answers I have given in this part and state that they, and the additional documents provided, are true and correct in every detail. I also acknowledge that it will be the ongoing responsibility of the Service Provider to maintain my correct contact details (phone number and email address), with Regulatory Services.</p> <p>Signature Date DD / MM / YYYY</p>

Part 4—Details of the residential service

<p>Particulars of the residential service</p>	<p>How do you intend to carry on the business? Sole Trader Partnership Corporation</p> <p>Trading-entity name</p> <p>Australian Business Number (ABN)</p> <p>Business name</p> <p>Registered Business Number (BN) (Not Australian Business Number)</p> <p>Is this the business name to be used in correspondence? Yes No</p> <p>Have you/corporation ever been registered as a Service provider for any other residential service in Queensland Yes No</p> <p>If yes, please provide details</p> <p>.....</p> <p>Is the building: Leased Owned</p> <p>Do you have the authority to carry out building works on the premises? Yes No</p> <p>Local Government to whom rates are paid</p>
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Part 7—Checklist and declaration

Checklist and declaration

N/A = Not applicable.

Have you completed the following?

I have read all the accompanying Notes for this form.

I have completed all relevant parts of the form.

I have enclosed the fire safety management plan or a decision notice from a local government approving a development application that required a fire safety management plan to be provided as part of the application.

I have enclosed the building compliance notice stating that the premises in which the residential service is to be provided complies with the prescribed building requirements for each premises.

I have enclosed notification of compliance with MP2.1—Fire Safety in Budget Accommodation in buildings of that Code for each premises if accommodating six or more residents. This can be obtained by contacting either Queensland Fire and Emergency Services or your local council.

I have enclosed the appropriate fee.

I have completed a criminal history check for each individual listed on this form and have enclosed copy/ies of the National Police Certificate/s (issued within the last 12 months).

I have checked the answers I have given on this form and state that they, and the additional documents provided, are true and correct in every detail to the best of my knowledge.

Note: to supply incorrect or misleading information may subsequently result in the refusal or cancellation of registration. Conducting an unregistered residential service or acting as a service provider without registration or conducting a residential service in unregistered premises may attract a maximum penalty of 200 penalty units. The penalty for a corporation may be up to 1000 penalty units.

Applicants sign here

Please attach separate sheet for additional signatures.

For corporation—
1 x director and 1 x director or secretary unless you are a sole director—see section 127 of the *Corporations Act 2001* (Cth).

Sign here 

Signature

Name of signatory

Position held

Date
DD / MM / YYYY

Signature

Name of signatory

Position held

Date
DD / MM / YYYY

Signature

Name of signatory

Position held

Date
DD / MM / YYYY

Part 8—Lodgement and payment details

Lodgement	<p>Please email the completed application, any supporting documentation and fees to regulatoryservices@housing.qld.gov.au.</p> <p>If you would like more information regarding this application, contact Regulatory Services on 07 3013 2666, email regulatoryservices@housing.qld.gov.au, or visit our website at www.housing.qld.gov.au.</p> <p>After hours enquiries can be made by calling 13 QGOV (13 74 68).</p>
Payment details	<p>Pay via BPOINT at:</p> <p>www.bpoint.com.au/pay/DHPWREGULATORYSERVICES Biller Code: 1655513</p> <p>Receipts will not be generated unless specifically requested via BPOINT.</p>

Application for registration of a residential service

Residential Services (Accreditation) Act 2002

This form is effective from 28 November 2024

ABN: 86 504 771 740

Instructions for Parts 1 and 2

One or more persons may be registered as the service provider for a residential service. If there is more than one individual applicant, each applicant should complete Parts 1 and 6 and sign Part 7. Please make as many copies of these parts as required. A certified copy of a birth certificate, birth extract, passport or drivers licence is required for each individual applicant and associate. A Justice of the Peace, Commissioner for Declarations, solicitor or notary public can certify copies of documents.

If the service is run by a partnership/group of individuals please ensure that each partner/individual completes a copy of this form.

A separate application should be submitted for each residential service.

Instructions for Part 3

All associates of the applicant must complete and sign a copy of Part 3 of this form.

Associates must also sign Part 7 of this form. A criminal history check will be performed for all associates.

A person is an 'associate' of a service provider for a residential service if the person makes decisions, in the course of the service, that influence the operation of the service, or the health, safety or other interests of residents in the service.

Examples of an associate are:

1. persons employed by the service provider to
 - a) negotiate and enter into agreements with residents on the service providers behalf
 - b) make house rules for a registered premises
 - c) manage a personal care service provided to residents in the service
 - d) manage the medication of residents in the service
 - e) manage the finances, or financial transactions of residents in the service.
2. for a service provider that is a corporation—an executive officer of the corporation who takes part in the management of the service (i.e. a director or other executive).

A person is not an associate merely because they do one or both of the following:

1. collects rent from residents in the service;
2. cleans or maintains the registered premises or facilities.

Required documents for assessment of the building/s in which the residential service is provided

The safety and amenity of the building/s in which the residential service is provided must comply with registration requirements. You should attach to this application a copy of:

- building compliance notice issued by the local government within the previous 12 months, in relation to MP 5.7—Residential Services Building Standard of the Queensland Development Code and notification of compliance with MP 2.1—Fire Safety in Budget Accommodation in Buildings of that Code if accommodating six or more residents. The building compliance notice is issued by local government and notification of compliance with MP 2.1 may be obtained by contacting either Queensland Fire and Emergency Services or your local council.
- a fire safety management plan or a copy of a decision notice from the local government approving a development application that required a fire safety management plan to be provided as part of the application.

A building compliance notice for premises, means a notice, issued by the local government for the local government area in which the premises are situated, stating that the premises comply with the prescribed building requirements.

Fire safety management plan

For premises that accommodate **six or more people** a fire safety management plan for a building is defined in section 146S of the *Fire Services Act 1990* as a plan that states each of the following matters, which must comply with the fire safety standard:

- (1) A fire safety management plan for a building is a plan that states each of the following and complies with subsections (2) and (3)—
 - (a) the allowable number of occupants for the building;
 - (b) the proposed maintenance schedule for the building's prescribed fire safety installations;
 - (c) the evacuation plan for evacuating the building's occupants, including occupants with an intellectual or physical building;
 - (d) proposed training programs for occupants and persons employed in the building about—
 - (i) fire management and prevention; and
 - (ii) emergency evacuation;
 - (e) a list of the building's prescribed fire safety installations, together with the brand name and model number of each installation, if applicable.
- (2) The matters mentioned in subsection (1)(a) to (d) must comply with the fire safety standard.
- (3) The fire safety management plan must have attached to it, or be accompanied by, a copy of the building plans, in a reasonable scale, identifying the location of the building's prescribed fire safety installations.

The fire safety management plan must have attached to it, or be accompanied by, a copy of the building plans, in a reasonable scale, identifying the location of the building's prescribed fire safety installations.

For premises that accommodate a **maximum of four or five** residents, section 10 of the *Residential Services (Accreditation) Regulation 2018* requires that a fire safety management plan for a building must state:

- (a) the number of residents allowed to occupy the premises, taking into account room size requirements stated in the prescribed building requirements for the premises;
- (b) the proposed maintenance schedule for the premises' fire safety equipment;
- (c) the evacuation plan for evacuating the premises' occupants, including, for example, occupants with an intellectual or physical disability, in the event of a fire on the premises;
- (d) the proposed training programs for the premises' occupants and staff of the service about—
 - (i) fire management and prevention; and
 - (ii) emergency evacuation;
- (e) a list of the premises' fire safety equipment, together with the brand name and model number, if any, of each piece of equipment.

The fire safety management plan must have attached to or be accompanied by, a copy of the building plans, in a reasonable scale, identifying the location of the premises' fire safety equipment and fire exits.

Fees

The fee for an application for registration of a residential service is \$360.30.

Note: Conducting a residential service without accreditation may result in a maximum penalty of 200 penalty units (maximum penalty \$32,260) or cancellation of registration. The maximum penalty for corporations is 1000 penalty units (maximum penalty \$161,300).

Note: The fees and penalty amounts referred to in this form may be altered at any time.